

FOR IMMEDIATE RELEASE: **April 7, 2008**

Bedrock Learning Helps Technicians with Troubleshooting CD

Holland, MI –Bedrock Learning, Inc., a globally recognized leader in digital home technology training, announces the release of their new CD *Residential Technologies Installation Troubleshooting Problems and Solutions*.

The Troubleshooting CD helps solve installation problems and performance issues with field-proven troubleshooting techniques. It guides the user through the right questions to ask and actions to take. The user simply selects a category and narrows the focus by selecting the appropriate symptom. Recommended actions and tests are identified to quickly reach a solution to the problem. Both new and seasoned installation technicians in the field will turn to these easy-to-use troubleshooting 'trees' to identify problems.

Resources, tips and techniques are designed to help installers and savvy homeowners identify and resolve problems in many different areas. Categories addressed include: general wiring, audio, video, satellite, home theater, telephone, ground loops, computer network, wireless, home control and media server. Simple problems addressed include such things as 'the music system sounds distorted', 'the remote control doesn't work', 'a new computer can't connect to the Internet', 'sound cuts out when the volume is turned up or the kitchen phone has intermittent static'. The CD comes with five licenses, allowing use in the field on up to five different laptop computers.

"This CD was created by industry veterans and subject matter experts with many years of real-world experience," stated Helen Heneveld, President of Bedrock Learning. "Technicians will save hours in the field using the easy-to-follow drop-down 'trees' to guide them through a problem and reach a solution".

Visit the Bedrock Learning website to learn more about the *Troubleshooting CD* and see the wide range of products, courses (both online and study guides) and upcoming workshops offered by highly qualified Bedrock Learning instructors.

About Bedrock Learning, Inc.

Bedrock Learning is a globally recognized leader in digital home technology training and business support products. Through online courses, live workshops, and seminars, students have access to comprehensive training and preparation for certification, including the CEA-CompTIA DHTI+ certification. The company's full-color printed books and materials, along with unique business support tools provide the materials for success in the industry. To learn more, visit www.bedrocklearning.com or call 616.335.6206.

Contact:

Robin Nichols
616.335.6206

robin@bedrocklearning.com